

FREQUENTLY ASKED QUESTIONS:

- **Where does Amazonia source its items from?**

Most of our items are bought overseas, especially South America, where we can find better prices and equal or higher quality than the U.S., translating these benefits to our customers. We make sure these items come from a trusted source, avoiding purchasing stolen or conflict items.

- **How does Amazonia authenticate its items?**

We have been in the business for over twenty years, therefore we have an expert eye. Additionally, we ask third parties to evaluate the items as well, before uploading them to our website.

- **How can I make a return?**

We have a fourteen-day return policy, you can read all about it [here](#).

- **How long does an item take to ship?**

It usually takes one business day for an item to ship, but we usually say between 3 -5 business days in case we are having a high volume of orders.